



ATTENTION ALL VRCC CLIENTS - IMPORTANT COVID-19 UPDATE: HOSPITAL RE-OPENING 2021

With the new regulations and opening up of businesses around Colorado, VRCC is moving forward with the re-opening of our hospital. Please see the below schedule for our phased opening for all VRCC departments:

- Wednesday, May 19, 2021 – Oncology (Medical & Radiation), Ophthalmology, and Cardiology
- Friday, May 21, 2021 – Emergency & Critical Care
- Monday, May 24, 2021 – Surgery & Orthopedics, Internal Medicine, Dermatology/Allergy

Specialty Department Appointment Protocols:

ALL clients still need to call the main hospital number (303-874-7387), or the department they are scheduled with when they arrive for their appointment. At that time, our staff will ask the client if they prefer to stay curbside, or come into the hospital for their appointment.

- If curbside is elected, we will follow our previous procedures for curbside appointments
- If it is elected to come into the hospital (provided the client(s) is not exhibiting symptoms or tested positive for COVID-19 within the previous 14 days):
 - All clients are required to wear a mask while they are in the building, regardless of vaccination status.
 - 2 people per appointment will be permitted inside the hospital. Additional people will be asked to wait outside.
 - A VRCC staff member will come out to the vehicle and escort the patient and client(s) into the building, straight into an exam room.
 - When the appointment has concluded, a VRCC staff member will escort the client(s) out of the hospital.
 - All payments for services will be completed in the exam room, over the phone, or in the parking lot prior to the client's departure.



ATTENTION ALL VRCC CLIENTS - IMPORTANT COVID-19 UPDATE: HOSPITAL RE-OPENING 2021
(cont'd)

Emergency Department Protocol:

ALL clients still need to call the main hospital number (303-874-7387) when they arrive for an Emergency visit. At that time, our staff will ask the client if they prefer to stay curbside, or come into the lobby to wait.

- If curbside is elected, we will follow our previous procedures for curbside visits
- If it is elected to come into the lobby (provided the client(s) is not exhibiting symptoms or tested positive for COVID-19 within the previous 14 days):
 - All clients are required to wear a mask while they are in the building, regardless of vaccination status.
 - 2 people per visit will be permitted inside the hospital. Additional people will be asked to wait outside.
 - A VRCC staff member will come out to the vehicle and escort the patient and client(s) into the building, straight into one of our numbered lobby booths. Clients will need to stay in their designated booth for the duration of the visit. If all lobby booths are occupied, clients will be asked to wait outside.
 - Clients waiting on procedures, lab results, or extended stays may be asked to wait outside.
 - When the appointment has concluded, a VRCC staff member will escort the client(s) out of the hospital.
 - All payments for services will be completed in the lobby, over the phone, or in the parking lot.